

## Privacy Policy

Your right to privacy is very important. Organic Solutions recognise that when you choose to provide us with information about yourself, you trust us to act in a responsible manner. We believe this information should only be used to help us provide you with a better service. That's why we have put a policy in place to protect your personal information. Below is a summary of our policy.

By submitting personal data manually or in electronic form to this web site, or by using this site, you give your consent that all personal data you submit may be processed in the manner and for the purposes described below.

### What personal information do we collect?

When making a purchase with Organic Solutions, we will collect your contact information, which includes name, address, email address and phone number, as well as payment information.

When you become an Organic Solutions customer you automatically subscribe to electronic newsletter and special offer promotions. You can adjust your email preferences and/or unsubscribe from certain communications via your Organic Solutions Control Panel

### Protecting your privacy

We will take appropriate steps to protect your privacy. Whenever you provide sensitive information, we will take all reasonable steps to protect it, such as encrypting your personal details.

We will also take reasonable security measures to protect your personal information in storage. Credit card numbers are used only for payment processing and are not retained for marketing purposes.

On occasion, we may need to provide your name and delivery address to third parties that Organic Solutions may use for the purposes of delivering specific services to you (e.g., customer support.). We will not provide any of your personal information to other companies or individuals for marketing purposes without your permission.

Organic Solutions may provide links to third party sites. Since we do not control those websites, we encourage you to review the privacy policies of these third party sites.

### Use of cookies

Organic Solutions uses cookies for various reasons, for example, cookies enable us to track information during the domain name registration and package sign-up process. These cookies do not track individual information. Cookies from Organic Solutions can only be read by Organic Solutions. If you choose to disable cookies in your browser, you will not be able to carry out a transaction with Organic Solutions.

If you do nothing other than read pages or download information while using this web site, we will capture and store information about your visit. This information will not identify you; it relates to:

- the Internet domain (e.g. www.company.co.uk) and IP address from which you access the web site
- the type of browser (Internet Explorer or Netscape) and operating system (Windows, UNIX) you use
- the date and time of your visit
- the pages you visit
- The address of the web site from which you linked to us (if applicable).

We use this information to make each visit more rewarding, and to provide us with information to help improve our service. We do not know (and do not want to know) the identities of people who visit us in this way.

### [Data storage in the U.K.](#)

Any information that Organic Solutions needs to store and process will be carried out on databases located in the UK, and in full compliance of the Data Protection Act.

### [How can you update the personal information you have provided to us?](#)

You can help Organic Solutions maintain the accuracy of your information by notifying Organic Solutions of any changes to your address, title, phone number or e-mail address. You can do this by updating your personal details from within your Organic Solutions Control Panel.

The personal information we collect and maintain will be subject to the version of the Privacy Policy in effect at the time of collection. We reserve the right to change the Privacy Policy from time to time and will provide notice of these changes on the Privacy Policy pages of our web site. You should make sure you periodically review the Privacy Policy to make sure it meets your needs.

## Information Disclosure Policy

### Personal and account information

Organic Solutions will not otherwise disclose its customers' personal and account information unless Organic Solutions has reason to believe that disclosing such information is necessary to identify, make contact with, or bring legal action against someone who may be causing harm or interfering with the rights or property of Organic Solutions, Organic Solutions' customers, or others, or where Organic Solutions has a good faith belief that the law requires such disclosure.

### Electronic Communications

Organic Solutions also will not, except for reasons stated below, disclose to third parties the contents of any electronic mail or other electronic communications that Organic Solutions stores or transmits for its customers. The circumstances under which Organic Solutions will disclose such electronic customer communications are when:

- it is necessary in order to provide service to the customer;
- it is necessary to protect the legitimate interests of Organic Solutions and its customers;
- it is required to cooperate with dispute policies, court orders, warrants, or other legal processes that Organic Solutions determines in its sole discretion to be valid and enforceable
- It is necessary to provide to a law enforcement agency when the contents are inadvertently obtained by Organic Solutions and appear to pertain to the commission of a crime.

Organic Solutions disclaims any intention to censor, edit or engage in ongoing review or surveillance of communications stored on or transmitted through its facilities by customers or others. Organic Solutions will, however, review, delete or block access to communications that may harm Organic Solutions, its customers or third parties or otherwise infringe the rights of third parties. The grounds on which Organic Solutions may take such action include, but are not limited to, actual or potential violations of Organic Solutions' Acceptable Use Policy

### Payment Details

Organic Solutions does not collect credit, debit, or any other type of payment methods through our online portal these are done through our 3rd party company, you can read their privacy policy upon ordering a service.

## Guidelines

You agree to be bound by the Organic Solutions General Terms and Conditions, as amended from time to time, which is hereby, incorporated and made a part of this Agreement by reference. The General Terms and Conditions can be found at <http://www.organicsolutions.eu/?p=legal/index>.

## Policy Changes & Updates

Organic Solutions reserves the right to update or change any of the policy's made available on this site at any time without warning.

We reserve the right to update or amend these Terms and Conditions at any time and your continued use of the Website/Services following any changes shall be deemed to be your acceptance of such change. It is therefore your responsibility to check the Terms and Conditions regularly for any changes.

Please Note: by Signing up for or using any of our services you agree to be bound by all Organic Solutions terms and conditions. These can be viewed at our corporate site <http://www.organicsolutions.eu/?p=legal/index>